

# Daniel Treccagnoli

*Cloud Infrastructure & IAM | Ronkonkoma, NY*

**Contact:** (631) 741-0109 | [dan.trecc@gmail.com](mailto:dan.trecc@gmail.com) | [www.dantreccagnoli.cv](http://www.dantreccagnoli.cv)

## Professional Summary

Results-driven IT professional with over 6 years of experience, specializing in Identity and Access Management (IAM) and Cloud Infrastructure with Azure and AWS. Proven track record in deploying enterprise-grade SSO and SAML integrations for SaaS platforms. Currently transitioning into broader Azure architecture, with hands-on experience in Cloud architecture design and implementation.

## Technical Skills

**Identity & Access Management (IAM):** Entra ID (Azure AD), Okta Certified Professional, SAML 2.0 & OIDC Protocols, Single Sign-On (SSO) Deployment, RBAC/ABAC, Keycloak (Home Lab), and Lifecycle Management (Joiner/Mover/Leaver). Zero Trust Architecture (ZTA), Privileged Access Management (PAM), and MFA.

**Cloud & Virtualization:** Microsoft Azure Administration (AZ-900, AZ-104), Azure Resource Management, Google Workspace Admin, Proxmox Hypervisor, Ubuntu/Debian Linux Server, and Hybrid-Cloud Connectivity (Entra Connect)

**Modern Device Management (MDM):** Microsoft Intune, Apple Business Manager, Kandji, JAMF, and Microsoft Autopilot for automated enterprise enrollment.

**Infrastructure & Networking:** Active Directory (GPO/OU Management), Windows/macOS Endpoint Engineering, DNS/DHCP, VPN Configuration, and A/V Conference Technology.

**DevOps & Automation:** Infrastructure as Code (Terraform), Containerization (Docker), Version Control (Git), and automated site deployment via Hugo and Azure Static Web Apps.

**Service Delivery & Governance:** ITIL 4 Foundation certified, SLA Management, White-Glove Executive Support, and Security-focused Onboarding/Offboarding workflows.

## Professional Experience

### Service Delivery Technician II – Tilray (July 2024 – Present)

- Resolve 20+ support tickets per day while meeting SLA targets
- Cloud Administration: Microsoft 365, Intune, Azure, Entra ID
- Provide white-glove executive and C-suite support

- Support Toast POS and Conference Room A/V systems
- IAM Integration: Engineered and deployed SAML-based SSO solutions for enterprise SaaS applications, enhancing security and user authentication workflows.

### **Desktop Support Specialist / System Administrator – United States Luggage (Aug 2022 – July 2024)**

- Identity Management: Administered hybrid identity environments using on-prem AD, Entra ID, and Okta for 150+ users.
- Workflow Optimization: Owned the security-focused onboarding and offboarding lifecycle, implementing automated access controls.
- SSO Deployment: Managed SSO configurations across diverse business units, streamlining access to critical enterprise tools.

### **Client Support Engineer – Flexible Business Systems (Feb 2018 – Aug 2022)**

- Mixed Environment Support: Provided advanced macOS and Windows support in complex, multi-tenant environments.
- Standards Development: Trained new hires on standardized deployment and endpoint security protocols

## **Education**

B.A. Communications – **Marist College, Poughkeepsie, NY**

Diploma, Computer Tech / Networking Specialist – **Hunter Business School, Medford, NY**

## **Technical Projects & Labs**

### **IAM & Virtualization Home Lab (Proxmox)**

- Architected a headless **Proxmox** environment hosting multiple **Ubuntu VMs** to simulate enterprise infrastructure.
- Deployed and configured **Keycloak** as a central Identity Provider to practice advanced OIDC/SAML federation and user-store integrations.

### **Cloud Portfolio & Documentation**

- Developed a professional portfolio site using the **Hugo framework** and **Azure Static Web Apps** to document technical implementations and project architecture

## **Certifications**

- CompTIA A+ | ITIL 4 Foundation
- **Candidate:** Microsoft Certified: Azure Administrator Associate (AZ-104)
- Microsoft Azure Fundamentals (AZ-900)
- Okta Certified Professional
- Associate Google Workspace Administrator